

Mac Services for Printers and Designers

All businesses are NOT the same and neither are your computing needs. In the print and design specialties, you have very specific hardware and software. You have your own language and your own processes.

You need a technical support company that understands your industry.

Portfolio is that company. Our experience with Apple products is rooted in print production and design applications. We have worked with and supported Macs in newspapers, magazines, printers and marketing design shops for more than 25 years. We are a consulting partner that can help you develop and implement a technology blueprint that will enhance your productivity and pay

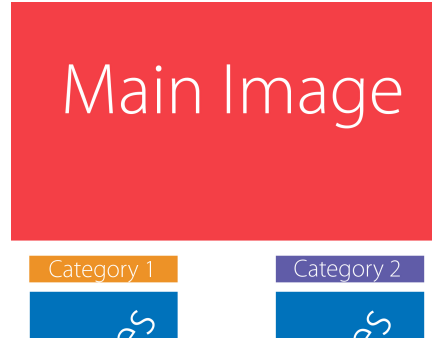
dividends in reduced administrative expense, better trained staff and improved efficiency.

We can also maintain that equipment, assist in training your staff to make the most of it, and make sure that you keep up to date with software updates and hardware improvements.

How many times does bringing in a new employee mean losing productivity from two or three others during training and orientation. We can assist with that and even help develop a training program and company specific manuals for operations that can save days of productivity with each new hire. If desired, we can develop and implement training on several applications for your staff or your customers. This might include InDesign training, desktop training on Outlook/Entourage or other collaborative applications including the primary Office suite.

Contact us for information at

Info@portfoliosc.com or by calling 864-213-6314



NETWORKS AND HARDWARE

- Add Macs to your network
- Add users
- Set up XServe or Mac-Mini servers
- Bind servers to domain
- Set up and configure new desktops and servers
- Connect to LAN/ISP
- Set up remote access and VPNs
- Establish backup methodology, configure and schedule
- Clean, organize and fix fonts

SOFTWARE SETUP AND CUSTOMIZATION

- InDesign
- PhotoShop
- Illustrator
- Acrobat
- Aperture
- Pitstop
- Retrospect (backup/restore)
- Microsoft Office
- Microsoft Entourage
- QuarkXPress
- Suitcase
- Virtual desktop or remote access
- Monitor calibration using Eye1 calibrator
- Configuration of ColorSync and ICC profiles
- PhotoShop Profiles

PERIPHERAL SUPPORT

- Epson scanners and inkjet printers
- Kodak Prinergy
- Prinergy EVO
- InSite
- Integris
- Xerox DocuColor
- Nuvera and iGen production printers
- Xerox color and black and white laser printers
- Server RAID hardware from LaCie, OWC



OTHER SERVICES:

Mobile device support and assistance integrating iPhone and iPad into your business.

Technology planning and budgeting assistance.

Maintenance plans available and varying levels.